

KANENZO CONDITIONAL WARRANTY

The purchaser that has bought the product range from Kanenzo and Hasogluwood brand has 2 years warranty from the date of purchase in the conditions of establishment as the order as stated in the technical specifications of the installation. The company commits no material mistake, decay, rotting, cracking in the product for 2 years.

1- If a deficiency occurs within the warranty period, the buyer must complete the warranty support request form and notify Hasoğluwood company. If it is found that the defect is caused by defect, production workmanship or quality of material after examining the representative authorized by the company, the sole responsibility of the Hasogluwood - KANENZO brand is the replacement of defective profiles or profiles with new ones. (Shipping, installation and installation costs do not belong to my company). We declare that our company can change with the closest color, design and design, but that it does not undertake a one-to-one pairing by taking into consideration that the color, design and design of the previously purchased material may change according to the conditions of the color, design and design of the materials to be replaced.

2- The fittings and accessories used during assembly are not covered by the warranty.

3 - Any rights arising from this contract can only be used by the buyer and our company. The transfer of these rights to third parties is certainly not possible.

4. Our company is not responsible for any damage or defect caused by the disassembly and assembly of the materials of the company except the assembly address stated in the purchase contract.

5- This warranty covers replacement of the defective product with a new one. Employment related to the installation of materials, such as transportation, etc. Costs do not cover and our company is not responsible for them.

6- Within the first 3 months after the application, changes in color tone within the tolerances on exposure to sun are not covered by the guarantee.

Exposing material belonging to my company indirectly or directly to extreme heat source, digging, shovel, ice shovel, drill, knife etc. Damages arising from sharp edges, cutting and puncturing materials, damage caused by excessive weight on or over the material, or abrasive materials such as chemical materials, paints and varnishes are not covered by the guarantee. Our products are not designed to carry loads. The steps specified in the installation specifications must be applied with care and the damage that may occur after mounting should be minimized. After product assembly, strength test should be done.

Our company does not guarantee the following conditions and it is unthinkable that no tangible guarantees cover these situations:

(1) Incorrect installation of the product and failure to comply with our company's installation guidelines;

(2) the use of the Product beyond the normal use appropriate for the purpose of the product, or an application not proposed by our company's principles and construction rules;

(3) movement, deterioration, collapse or seizure of the ground or supporting surface on which the product is installed;

(4) natural disasters (eg floods, storms, earthquakes, lightning, etc.), environmental conditions (air pollution, mildew etc.), stains from foreign materials (eg dirt, grease, oil etc.)

(5) changes in the colors of our products;

(6) Purchase of the Product In the event of misuse, storage, abuse, serious fault or deliberate damage to the product by the domain, transferee or third parties,

(7) Normal wear and tear.

No one has been authorized by our firm to provide any express or declaration outside the scope of this warranty with respect to the quality or performance of our products and such expressions and statements do not bind the Hasogluwood - KANENZO brand. This guarantee can not be altered or corrected except by a written document signed by Hasođluwood - KANENZO and the Purchaser.

In no event shall our company be liable for any special, indirect or incidental damages arising out of contract, tort (including negligence and hard liability) or any other cause; Also our company's obligation regarding the products will in no case exceed the change of these products as mentioned above.

The technical specification and product invoice for the purchased product is an integral part of this document.

A Tender Procedures under this Guarantee.

Within the scope of this warranty, the Purchaser must:

In order to make a claim within the scope of the conditional warranty, purchaser will send a description and photos of the affected area of the product within the warranty period of the firm.

In order to make a claim under this warranty, the Purchaser will send a description of the defects claimed in the warranty period mentioned above and the purchase document to the following address.

Yayla Mah. Yeşilköy Deniz2 Site A2 Block İhsan Ekmekçi Cad. No: 17/18 Tuzla / Istanbul

0 216 447 16 40 www.info@kanenzo.com.tr

Guarantee conditions that is given from our company is 2 years after the montage.